

Different service delivery models outside of shared services

Please note that this list does not contain the many service contracts the council has for such items as lift maintenance, window cleaning, fire extinguishers, intruder alarms etc.

Leisure centres - SLM 10 year contract from 2008

Colosseum – HQ Theatres 10 year contract from 2011

Community Centres – four with three year Service Level Agreements, final one to be transferred to same arrangement by November 2012

Management of temporary accommodation, hostels and three secure tenancies – Watford Community Housing Trust - Service Level Agreement from Sept 2007. Being re-tendered at the moment

Highways Verge Maintenance - CH Grounds Maintenance 5 year contract from 2010

Parking Service – Vinci 10 year contract from 2008. WBC manages the contract on behalf of us, Three Rivers and Dacorum

Building Control – shared manager with TRDC and both teams located in Watford. Under consideration for possible lead authority model in the future

Low skill street cleansing activities including sweeping, graffiti paint over, litter picking etc – Herts Probation Service from 2006

Specialist air quality modeling – AEA Technology contract since 2007

Contaminated land and air pollution prevention control work – secondment from Dacorum since 2011

Air quality monitoring network – Kings College, London contract from 2011

Clinical waste collection – provided by Three Rivers DC on SLA

Abandoned vehicle removal (via Herts consortium) – Redcorn contract since 2008

Monthly subway graffiti removal on behalf of HCC – Farrandale contract since 2004

Framework for overseeing capital projects – Clipston/PBA/Robert Martell contract until 2012

Civil Engineering – DH Hansard 3 year contract since 2010

CCTV operation – OCS contract until 2013

Town Hall cleaning - Office & General 5 year contract from 2009